

MOBILE TWINNING

Work from anywhere productively and professionally

Wouldn't it be great if you never missed a work call, because your mobile rang when your office phone did? Well you can make that a reality with VTSL's Mobile Twinning feature. Employees that work out of the office can answer work calls wherever they are. This saves days of phone-tag, and enables staff to be productive and professional wherever they are.

BENEFITS

Never miss a valuable call. When activated, you receive every call to your office number on your mobile, ensuring you never miss a valuable call again.

Accurate call reports. Twinned calls answered on your mobile show up in Call Reports, so work done outside the office is accounted for.

Works for Call Groups. If you are part of a Call Group, you can use Group Twinning to receive calls to the group on your mobile.

Look as if you are in the office. Working from home? Clients would never know with mobile twinning.

Unanswered calls still go to Call Coverage. Mobile twinning doesn't interfere with your call coverage settings. If unanswered office calls are set to go to voicemail, they will still do that even with mobile twinning on.

Program Memory Key Details

Select the Feature for the Memory Key from the drop-down list. Additional details may be required to complete the configuration.

When done select **Save**. Select **Close Window** if you don't want to make any changes.

The Twinning On/Off key can be used to activate/deactivate twinning.

Feature:

Label:

Setting up mobile twinning is easy. Simply log into the VTSL Portal and create a programmable key for twinning to your mobile or another number of your choice. Exact instructions can be found in the Quick Reference Guide.

